



**Car Rental Drives
Africa Ltd.**

Specialist: Self-drive & Safaris in Africa, Gorilla Permit Reservations & Camping gears.

Head Offices: Old Entebbe Road - Kampala P.O Box 102355 Uganda,
Others: View Park Towers, Utali Lane, Nairobi, Lusaka, Lilongwe, Harare,
Livingstone, Windhoek, Maun, Johannesburg, Cape Town

Website: www.carrentaldrives.com

WhatsApp | Call: (+254) 107 574809

CAR RENTAL DRIVES AFRICA LTD.

MASTER VEHICLE RENTAL AGREEMENT

& TERMS OF HIRE

2026 EDITION

Self-Drive • 4x4 Safari • Camping • Rooftop Tent • Cross-Border Travel

Agreement Effective Date	_____
Vehicle / Registration No.	_____
Rental Start Date / Time	_____
Rental End Date / Time	_____
Country / Branch of Origin	_____

Company: Car Rental Drives Africa Ltd.

Head Office: Old Entebbe Road, Kampala, Uganda

Website: www.carrentaldrives.com

Emergency / Operations Contact: _____

This agreement is intended for vehicle rentals across East and Southern Africa. Country-specific laws, insurance terms, permits, and mandatory consumer protections may apply in addition to these terms.

1. PARTIES, PURPOSE, AND ACCEPTANCE

This Master Vehicle Rental Agreement and Terms of Hire (the "Agreement") is entered into between Car Rental Drives Africa Ltd. (the "Company") and the person or legal entity identified in the Rental Agreement or booking confirmation (the "Hirer" or "Client"). The Hirer, each Authorized Driver, and, where applicable, a corporate Hirer are collectively responsible for compliance with the terms that apply to their respective obligations.

The Agreement governs the rental and use of the vehicle identified in the booking or handover documents, together with any rooftop tent, camping equipment, recovery equipment, accessories or other items supplied by the Company (collectively, the "Equipment"). The booking confirmation, vehicle condition report, equipment inventory, insurance/excess schedule and any written cross-border authorization issued for the rental form are part of the contractual arrangement.

By signing, electronically accepting, taking possession of the vehicle, or permitting an authorized driver to take possession of or drive the vehicle, the Hirer confirms that the agreement has been made available, that its material terms have been understood, and that the hirer agrees to comply with them.

2. DEFINITIONS AND INTERPRETATION

"Company" means Car Rental Drives Africa Ltd. and the relevant operating branch, partner, or authorized representative identified in the booking or rental agreement.

"Hirer" or **"Client"** means the person or legal entity contracting with the Company for the rental.

"Driver" means a person approved by the Company and recorded as an authorized driver.

"Additional Driver" means any further person expressly approved and recorded by the Company as permitted to drive the Vehicle.

"Authorized Driver" means the hirer or another driver approved by the Company who satisfies all applicable age, license, and experience requirements.

"Vehicle" means the motor vehicle identified in the Rental Agreement, including its factory-fitted components and accessories.

"Equipment" means any additional item supplied with the vehicle, including camping equipment, rooftop tents, refrigerators, recovery gear, GPS/satellite equipment, tools, chairs, tables, cooking equipment and other listed accessories.

"Rental Period" means the period beginning at the agreed handover time and ending when the company has accepted the return of the vehicle and equipment, subject to any approved extension.

"Cross-Border Travel" means taking or operating the vehicle outside the country of pickup or any other territory expressly authorized in writing by the company.

"Security Deposit" means the refundable amount or card authorization held as security for the Hirer's obligations.

"Insurance Excess" means the amount for which the Hirer remains financially responsible following a covered insured event, subject to the applicable insurance policy and the terms of this Agreement.

“Force Majeure” means an event beyond the reasonable control of the affected party, including natural disasters, severe weather, floods, fire, war, civil unrest, epidemics, border closures, government restrictions, or other events that materially prevent performance.

Headings are for convenience only. References to the singular include the plural where appropriate, and references to a person include a company or other legal entity.

3. BOOKING, RENTAL PERIOD, AND VEHICLE

The vehicle, rental dates, location, rate, inclusions, exclusions, and any special conditions are those stated in the booking confirmation and/or rental agreement. The Company may substitute the Vehicle with an equivalent or upgraded vehicle where operational circumstances require, subject to availability.

The Rental Period ends at the agreed return date and time. Any extension must be requested and approved by the Company before the scheduled return time. An extension is not effective merely because the Hirer continues to possess or use the Vehicle.

Early termination by the Hirer does not automatically create a right to a refund. Any refund for unused rental days is subject to the applicable cancellation/early-termination terms and the Company’s written approval, taking into account non-refundable third-party costs and commitments.

The Company may terminate the rental where the Hirer materially breaches this Agreement, uses the Vehicle unlawfully or unsafely, fails to make required payments, or otherwise places the Vehicle, Equipment, passengers or third parties at unreasonable risk. Where lawful and reasonably practicable, the Company will provide notice and an opportunity to remedy the breach.

4. DRIVER ELIGIBILITY AND AUTHORIZED DRIVERS

Every Driver must hold a valid driving licence appropriate for the Vehicle and must meet the minimum age, experience and documentation requirements communicated by the Company for the particular rental. An International Driving Permit or other translation may be required by applicable law.

Only Authorized Drivers may drive the Vehicle. The Hirer must not allow any person who is intoxicated, unlicensed, medically unfit to drive, or otherwise prohibited by law to operate the Vehicle.

The Hirer is responsible for ensuring that every Authorized Driver understands and follows this Agreement. If a Driver’s licence becomes suspended, cancelled, restricted or otherwise invalid during the Rental Period, the Company must be notified immediately and that person must cease driving.

The Company may require copies of passports, identity documents, driving licences, visas, permits and other information reasonably necessary to verify eligibility, comply with insurance requirements, or meet legal and border-control obligations.

5. VEHICLE COLLECTION, DELIVERY AND INSPECTION

Vehicle handover may occur at a Company office, airport, hotel, lodge, agreed meeting point or other approved location. Delivery, collection, one-way and after-hours charges may apply as stated in the quotation or booking confirmation.

At handover, the Company and Hirer should record the Vehicle's condition, existing damage, fuel level, odometer reading, tyre condition and the Equipment supplied. The Vehicle Condition Report and Equipment Inventory are incorporated into this Agreement.

The Hirer must inspect the Vehicle and Equipment before departure and promptly report any discrepancy. Damage or missing items not recorded at handover may be presumed, subject to applicable law and evidence, to have occurred during the Rental Period.

The Hirer acknowledges that 4x4 vehicles and safari equipment require practical familiarization. The Company will provide reasonable handover guidance appropriate to the Vehicle and supplied Equipment. The Hirer remains responsible for safe operation after handover.

6. PAYMENT, CURRENCY AND FINANCIAL OBLIGATIONS

The Hirer shall pay the rental price and all agreed additional charges stated in the quotation, booking confirmation or Rental Agreement. Unless otherwise agreed, payment may be made in USD, EUR or GBP. Local-currency billing may apply in Southern African operations, including NAD, BWP or ZAR, using the applicable exchange rate communicated by the Company.

Payments may be made by approved bank transfer, cash or online payment method. Bank-transfer payments should normally be received at least two weeks before arrival unless otherwise agreed. Online payment, card processing and gateway charges may apply; the applicable surcharge will be disclosed before payment where practicable.

The Hirer remains responsible for charges arising from the rental, including additional rental days, delivery/collection, one-way fees, cross-border permits, insurance or waiver upgrades, fuel, tolls, traffic fines, parking penalties, cleaning, missing Equipment, damage, recovery and other amounts properly payable under this Agreement.

Where a corporate or organizational Hirer signs the Agreement, the signatory confirms that they have authority to bind that entity. The corporate Hirer remains responsible for the conduct of its Drivers and for all amounts due.

7. SECURITY DEPOSIT AND POST-RENTAL CHARGES

A refundable Security Deposit is required before handover unless the Company expressly agrees otherwise. The amount may vary by country, Vehicle class, route, risk profile and selected insurance/excess option.

As a current operational guideline, East African rentals may require a standard refundable deposit of approximately **\$500 USD** or equivalent. Southern African rentals may require approximately **\$1,500–\$3,000 USD** or local-currency equivalent, depending on Vehicle class and applicable risk or excess tier. The exact amount applicable to the booking prevails.

The Security Deposit may be applied, in whole or in part, toward amounts properly due from the Hirer, including damage, the applicable Insurance Excess, missing fuel, traffic fines, tolls,

cleaning beyond reasonable use, missing keys, missing or damaged Equipment, recovery charges, border/customs costs and unpaid rental charges.

The Company will normally process the release or refund of the remaining Security Deposit within 10–21 days after return, subject to completion of inspections, receipt of third-party charges and confirmation that no outstanding claims or liabilities remain. Bank and card processing times may affect the date funds become available.

Where a final loss or damage assessment is not immediately available, the Company may retain a reasonable amount pending verification and provide an accounting once the relevant costs are established.

8. FUEL, MILEAGE AND VEHICLE CARE

The Vehicle will normally be supplied with a recorded fuel level and should be returned with the same level unless the booking expressly provides otherwise. If the Company refuels the Vehicle after return, the Hirer shall pay the fuel cost together with any disclosed refuelling service charge.

The Hirer must use the correct fuel type and purchase fuel from reputable stations. Wrong fuel, contaminated fuel or fuel-system damage caused by the Hirer is not treated as ordinary mechanical failure.

Where mileage limits apply, the applicable allowance and excess-kilometre charge will be stated in the quotation or booking confirmation. Where no mileage limit is stated, the Hirer must still use the Vehicle reasonably and in accordance with the agreed itinerary and permitted operating areas.

The Hirer must carry out reasonable daily checks appropriate to the Vehicle, including engine oil, coolant, tyre pressures and visible damage, and must promptly report warning lights, unusual noises, overheating, loss of fluid or other safety concerns.

9. PERMITTED USE AND PROHIBITED USE

The Vehicle may be used only during the Rental Period, by Authorized Drivers, for lawful private travel and the agreed tourism or safari purpose.

Unless expressly authorized in writing, the Hirer must not:

- sub-rent, lend or transfer possession of the Vehicle to an unauthorized person;
- use the Vehicle for racing, speed testing, competition or motorsport;
- use the Vehicle to transport passengers or goods for hire or reward;
- tow another vehicle, trailer or object unless the Company has expressly approved the use and the Vehicle is equipped for it;
- carry hazardous, illegal or prohibited goods;
- use the Vehicle for unlawful activity;
- tamper with, disable or remove GPS, satellite tracking, security or telematics equipment;

- drive in areas prohibited by the Company, the Vehicle's insurance, local law or written cross-border authorization;
- continue driving when the Vehicle is unsafe or has a serious mechanical warning;
- make structural modifications or install equipment without written approval.

10. 4X4, OFF-ROAD, SAND, AND WATER-CROSSING CONDITIONS

The Vehicle is authorized for use on public tar/bitumen roads, established gravel roads and recognized public 4x4 tracks unless the Company has expressly approved additional terrain. The Hirer must select routes appropriate to the Vehicle, weather, road conditions and personal driving experience.

Driving off established tracks, dune driving, recreational sand-dune driving, salt-pan driving, or entering areas prohibited by the Company may be excluded from insurance and may make the Hirer responsible for all resulting damage and recovery costs.

Water crossings present a significant risk. The Hirer must assess depth, current, surface, exit route and local conditions before entering water and must not cross where conditions are unsafe. The Vehicle's stated maximum wading capability is not a guarantee that any particular crossing is safe or insured.

Water ingress or damage to the engine, transmission, differentials, wheel bearings, electrical systems, starter motor, alternator or other components caused by unsafe or unauthorized water crossings may be excluded from insurance and charged to the Hirer.

The Hirer is responsible for using recovery equipment correctly and only where safe. Damage caused by improper use of recovery tracks, jacks, compressors, winches, tow points or other equipment may be charged to the Hirer.

The Hirer must not undertake technical recoveries beyond their competence. Where recovery assistance is required, the Company or an approved provider should be contacted as soon as reasonably possible.

11. ROOFTOP TENTS, CAMPING AND ADDITIONAL EQUIPMENT

Where supplied, rooftop tents and camping Equipment remain the property of the Company or relevant supplier and must be used, stored and secured in accordance with the handover instructions.

The Hirer must inspect tent mounting points, ladders, awnings, straps and other components before use and must not use Equipment that appears unsafe or damaged.

The Hirer is responsible for loss or damage to Equipment beyond reasonable wear and tear, subject to any insurance or waiver expressly stated to apply. Rooftop tents and camping Equipment are not automatically covered by Vehicle insurance.

Cooking equipment, gas bottles, refrigerators, batteries, solar systems and electrical accessories must be operated safely and in accordance with instructions. The Hirer is responsible for loss or damage resulting from misuse, negligence or unauthorized modification.

12. CROSS-BORDER TRAVEL AND COUNTRY RESTRICTIONS

The Vehicle may be driven outside the country of pickup only with the Company's prior written authorization. Cross-border approval is route-specific and may be subject to permits, customs documentation, temporary import requirements, insurance, third-party liability cover, border charges and other conditions.

The Hirer must provide accurate itinerary and border information and must comply with all immigration, customs, vehicle-import, road-traffic and insurance requirements in each country visited.

Cross-border charges vary by route, distance, country and risk. Standard neighboring crossings may attract a base permit fee, while multi-country routes may require additional authorization and higher charges. The quotation or written authorization will state the applicable fees where known.

The Hirer must obtain and retain evidence of required border entry and exit formalities. If the Vehicle is returned without required customs or border clearance, the Hirer may be responsible for all reasonable costs of resolving the matter, including travel, administration, penalties and vehicle relocation.

No cross-border authorization should be assumed merely because the Vehicle is physically capable of entering another country. If a country or route is restricted, prohibited or excluded by insurance, the Hirer must not enter it.

13. INSURANCE, EXCESS AND LIABILITY

Insurance arrangements vary by country, Vehicle and booking. The applicable insurance policy, certificate, waiver or excess schedule communicated for the rental governs the precise scope of cover. The Hirer should not assume that insurance in one country automatically extends to another country.

Where standard comprehensive insurance is included, it may generally provide cover for insured vehicle damage, theft and third-party liability subject to the applicable policy, excess, exclusions and territorial limits. Personal accident, medical expenses, personal baggage and travel interruption are not automatically covered and remain the Hirer's responsibility unless separately insured.

Indicative Vehicle excess tiers used in the current **Car Rental Drives Africa** schedule are: Toyota RAV4/Nissan X-Trail – \$500 USD; Land Cruiser Prado TX/TZ – \$1,500 USD; Luxury V8/GX/TXL series – \$2,000 USD. The booking-specific excess prevails.

The applicable excess may be increased or insurance protection may be reduced or unavailable where the incident arises from a breach of this Agreement, unauthorized use, an unauthorized driver, intoxication, gross negligence, prohibited off-road use, unsafe water crossing, failure to report an incident, or other circumstances excluded by the applicable policy.

Unless expressly stated otherwise, the Hirer remains responsible for uninsured items and losses, which may include tyres, rims, windscreens, side mirrors, underbody damage, tools, interior equipment, burnt clutch, wrong fuel, certain electrical accessories and damage to camping Equipment.

Nothing in this Agreement excludes or limits liability to the extent such exclusion or limitation is prohibited by applicable law.

14. ACCIDENTS, THEFT, WILDLIFE INCIDENTS AND EMERGENCIES

In the event of an accident, collision, theft, attempted theft, fire, wildlife incident or other serious event, the Hirer must first ensure the safety of passengers and seek emergency assistance where necessary.

The Hirer must notify the Company as soon as reasonably practicable and, where required by law or the insurance policy, report the incident to the police or other competent authority. The Hirer should obtain a police report or case number where available.

The Hirer should take photographs and preserve relevant evidence where safe to do so, and must cooperate fully with the Company, insurer, police and recovery provider.

The Hirer must not admit liability, settle a third-party claim, abandon the Vehicle, authorize repairs or dispose of evidence without the Company's approval, except where immediate action is reasonably necessary to protect life or prevent further loss.

Failure to report an incident promptly or to follow reasonable insurance procedures may affect insurance protection to the extent permitted by the applicable policy and law.

15. BREAKDOWNS, RECOVERY AND REPLACEMENT VEHICLES

If the Vehicle suffers a mechanical failure caused by ordinary fair wear and tear, the Company will use reasonable efforts to arrange assistance and, where commercially and operationally feasible, a replacement Vehicle or alternative solution.

The Company does not guarantee a replacement Vehicle within a fixed period in every location. Remote safari areas, border crossings, weekends, public holidays, weather, road conditions, fleet availability and local infrastructure may affect recovery and replacement times.

The Hirer is responsible for reasonable cooperation with recovery arrangements and must remain with the Vehicle where safe and reasonably required. The Company may specify an approved recovery provider or recovery point.

Where a breakdown or damage results from negligence, misuse, wrong fuel, water damage, burnt clutch, unauthorized off-road driving, improper recovery, accident or another breach of this Agreement, the Hirer may be responsible for repair, recovery, storage, transportation and related costs, and a replacement Vehicle may not be provided.

Recovery costs outside the Company's approved recovery zones or outside the authorized rental territory may be charged to the Hirer unless the Company expressly agrees otherwise in writing.

16. DRIVING TIMES, SPEED, PARKS AND WILDLIFE

The Hirer must comply with local laws and the restrictions communicated for the specific Vehicle and route. Unless a different written restriction applies, safari vehicles should generally not be driven before 06:30 or after 18:30. Any permitted night driving remains subject to local law, park rules and insurance conditions.

The current Car Rental Drives Africa operational speed guidance is a maximum of 80 km/h on highways, 50 km/h in urban areas and 40 km/h inside national parks and game reserves, unless a lower legal or posted limit applies.

Speeding, reckless driving and failure to comply with park regulations may affect insurance and may result in fines or additional liability. Traffic and parking fines are the Hirer's responsibility, together with any disclosed administrative processing charge.

Wild animals have right of way. The Hirer must maintain a safe distance, follow ranger instructions and park rules, avoid sudden acceleration or aggressive approaches, and never feed or deliberately attract wildlife.

The Hirer is responsible for damage, penalties or costs arising from prohibited or negligent interaction with wildlife, subject to applicable insurance and law.

17. VEHICLE RETURN, LATE RETURN AND UNAUTHORIZED RETENTION

The Vehicle and all Equipment must be returned to the agreed location, date and time in substantially the condition documented at handover, fair wear and tear excepted.

The Hirer must return the Vehicle securely parked, locked, with keys and Equipment handed to the Company or as instructed for an approved after-hours return. Equipment left unsecured or outside the agreed handover procedure remains at the Hirer's risk until accepted by the Company.

The Vehicle remains the Hirer's responsibility until the Company has recorded or otherwise acknowledged its return. If the Hirer fails to return the Vehicle when due or fails to obtain an approved extension, the Company may take lawful steps to recover possession and the Hirer may be liable for reasonable recovery costs and continued rental charges.

Late return may attract a charge of \$50 USD or local-currency equivalent for each additional hour, or the applicable rate stated in the booking. Where a delay materially disrupts another booking, the Hirer may also be responsible for demonstrable additional costs permitted by law.

Any extension must be approved before the scheduled return time. The Company may require an inspection, additional payment or revised Security Deposit before approving an extension.

18. TRAFFIC FINES, TOLLS, PARKING AND GOVERNMENT CHARGES

The Hirer is responsible for all traffic fines, parking penalties, tolls, congestion charges, park fees, border penalties, customs charges and other governmental or third-party charges arising from the Hirer's use or possession of the Vehicle.

Where the Company receives a notice or charge after the rental, the Company may provide the Hirer's details to the relevant authority where legally permitted or process the amount against the payment method or Security Deposit, together with any disclosed administrative fee.

The Hirer remains responsible for charges that are identified after the Security Deposit has been released, provided the Company has a lawful basis to recover them and supplies reasonable supporting information.

19. CANCELLATION, NO-SHOW AND EARLY TERMINATION

Cancellation must be submitted in writing. Unless the booking confirmation states different terms, the following retention schedule applies:

Cancellation Notice	Company Retention	Estimated Refund
60 days or more before pickup	25% of total cost	Up to 75%
59–35 days before pickup	50% of total cost	Up to 50%
34–15 days before pickup	75% of total cost	Up to 25%
14 days or less / No-show	100% of total cost	No refund

Non-refundable third-party costs. Permit fees, park fees, special equipment reservations, international transfers, one-way logistics and other third-party costs may be non-refundable where already committed or paid. The booking confirmation will prevail where it contains a more specific cancellation policy.

20. COMPLAINTS, CLAIMS AND DISPUTED CHARGES

The Hirer should raise operational concerns as soon as possible during the Rental Period so the Company has a reasonable opportunity to investigate and, where appropriate, resolve the issue while the Vehicle is still in use.

Any dispute concerning a post-rental invoice, damage assessment or Security Deposit deduction should be submitted in writing with supporting information. The Company will review the matter and provide a reasonable explanation or supporting documentation where available.

The existence of a dispute does not automatically suspend payment of undisputed amounts.

21. PRIVACY, DATA AND VEHICLE TRACKING

The Company may collect and process identification, contact, driving licence, payment, booking, travel itinerary and rental information for booking administration, vehicle management, insurance, fraud prevention, legal compliance, customer service and recovery of amounts due.

Where Vehicles are fitted with GPS, satellite tracking or telematics, location and operational data may be processed for security, fleet management, recovery, insurance and lawful business purposes. The Hirer must not tamper with or disable such systems.

The Company may disclose relevant information to insurers, recovery providers, border or customs authorities, law enforcement agencies, payment providers and other service providers where reasonably necessary and legally permitted.

22. FORCE MAJEURE

Neither party shall be liable for failure or delay caused by events beyond reasonable control, including natural disasters, floods, severe weather, fire, war, civil unrest, epidemics, border closures, government restrictions or other comparable events.

Where Force Majeure materially affects the rental, the parties will act reasonably to identify an alternative arrangement, reschedule the rental or determine any refund or credit due, taking account of services already supplied and non-refundable third-party commitments.

23. GOVERNING LAW, JURISDICTION AND SEVERABILITY

This Agreement shall be governed by the laws of the country in which the rental is officially originated and the Vehicle is dispatched, subject to any mandatory consumer protection or other laws that cannot lawfully be excluded.

The Hirer agrees, to the extent permitted by applicable law, that disputes may be submitted to the competent courts of the Country of Origin. The Company may also seek lawful recovery or enforcement in a jurisdiction where the Vehicle is located or where the Hirer or relevant assets are located.

If any provision is held invalid or unenforceable, it shall be modified or severed only to the minimum extent required, and the remaining provisions shall continue in effect.

24. LIMITATION OF LIABILITY AND INDEMNITY

To the maximum extent permitted by applicable law, the Hirer is responsible for loss, damage, penalties, costs and expenses arising from the Hirer's breach of this Agreement, unlawful use, negligence, misuse of the Vehicle or Equipment, or acts of an unauthorized Driver.

The Company shall not be responsible for indirect or consequential loss, loss of holiday enjoyment, loss of business, missed connections or similar losses except where such liability cannot lawfully be excluded.

Nothing in this Agreement excludes liability for death or personal injury caused by negligence, fraud, or any other liability that applicable law does not permit the Company to exclude or limit.

25. GENERAL PROVISIONS

This Agreement, together with the booking confirmation and incorporated schedules, represents the understanding between the parties regarding the rental. Any amendment or waiver should be recorded in writing by an authorized representative of the Company.

The Company may use third-party service providers for delivery, recovery, insurance administration, payment processing and other operational services. The Hirer agrees to cooperate reasonably with such providers.

No failure or delay by the Company in enforcing a provision shall constitute a permanent waiver of that provision.

The Agreement may be accepted by wet-ink signature or lawful electronic signature. Electronic copies and scanned signed documents may be treated as evidence of acceptance to the extent permitted by law.

ANNEXURES AND OPERATIONAL SCHEDULES

The following schedules are intended to be completed, attached, or referenced for each rental. Where a booking-specific schedule conflicts with a general guideline in this Agreement, the booking-specific written term prevails.

ANNEXURE A: VEHICLE CONDITION & HANDOVER REPORT

Item	Collection	Return	Remarks / Damage Reference
Exterior body/paint	_____	_____	_____
Windscreen/glass	_____	_____	_____
Tyres/rims	_____	_____	_____
Mirrors/lights	_____	_____	_____
Interior	_____	_____	_____
Odometer	_____	_____	_____
Fuel level	_____	_____	_____
Spare wheel/tools	_____	_____	_____
4x4 system	_____	_____	_____
Recovery equipment	_____	_____	_____
Rooftop tent	_____	_____	_____
Camping equipment	_____	_____	_____
GPS / satellite equipment	_____	_____	_____

Collection photographs attached: ☐ Yes ☐ No Return photographs attached: ☐ Yes ☐ No

Hirer comments:

ANNEXURE B: EQUIPMENT INVENTORY

Equipment	Qty Out	Qty In	Condition / Remarks
Rooftop tent	_____	_____	_____
Mattress/bedding	_____	_____	_____
Fridge/freezer	_____	_____	_____
Gas bottle/stove	_____	_____	_____
Cooking/braai kit	_____	_____	_____
Chairs	_____	_____	_____
Table	_____	_____	_____
Cutlery/crockery	_____	_____	_____
Recovery tracks	_____	_____	_____

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High-lift jack	_____	_____	_____
Compressor	_____	_____	_____
Tow/recovery straps	_____	_____	_____
Wheel spanner/tools	_____	_____	_____
Battery / solar equipment	_____	_____	_____
GPS / satellite phone	_____	_____	_____
First aid kit	_____	_____	_____
Fire extinguisher	_____	_____	_____

ANNEXURE C: INSURANCE & EXCESS SCHEDULE

Vehicle Category	Indicative Excess	Booking-Specific Excess
Toyota RAV4 / X-Trail	\$500 USD	_____
Land Cruiser Prado TX / TZ/ Fortuner	\$1,500 USD	_____
Luxury V8 / GX / TXL Series	\$2,000 USD	_____
Other / Special Vehicle	As quoted	_____

Insurance provider/policy reference: _____

Territorial coverage: _____

Cross-border insurance / third-party cover: _____

Specific exclusions or waivers: _____

ANNEXURE D: CROSS-BORDER & COUNTRY AUTHORIZATION

Country	Authorized?	Permit / Insurance	Fee / Notes
Uganda	☐ Yes ☐ No	_____	_____
Kenya	☐ Yes ☐ No	_____	_____
Tanzania	☐ Yes ☐ No	_____	_____
Rwanda	☐ Yes ☐ No	_____	_____

Burundi	☐ Yes ☐ No	_____	_____
Botswana	☐ Yes ☐ No	_____	_____
Namibia	☐ Yes ☐ No	_____	_____
South Africa	☐ Yes ☐ No	_____	_____
Zambia	☐ Yes ☐ No	_____	_____
Zimbabwe	☐ Yes ☐ No	_____	_____
Malawi	☐ Yes ☐ No	_____	_____
Other: _____	☐ Yes ☐ No	_____	_____

Approved route/itinerary: _____

Border permits issued: ☐ Yes ☐ No Temporary import / customs documents: ☐ Yes ☐ No

Important: Physical ability to cross a border does not constitute authorization to do so.

ANNEXURE E: DAMAGE, LOSS & REPLACEMENT CHARGE RECORD

The following schedule is a record of charges assessed after return. Actual charges may reflect the reasonable cost of repair, replacement, recovery, transport, storage, assessment and administration, subject to applicable law and insurance.

Item / Incident	Assessment	Amount	Supporting Reference
Vehicle damage	_____	_____	_____
Tyre/rim damage	_____	_____	_____
Windscreen/glass	_____	_____	_____
Underbody/water damage	_____	_____	_____
Camping equipment	_____	_____	_____
Rooftop tent	_____	_____	_____
Lost key	_____	_____	_____
Fuel shortfall	_____	_____	_____
Traffic/toll charges	_____	_____	_____
Recovery/towing	_____	_____	_____
Cleaning	_____	_____	_____
Other	_____	_____	_____

ANNEXURE F: 4X4 & SAFARI DRIVER ACKNOWLEDGEMENT

The Hirer confirms that the following topics have been explained or demonstrated where applicable:

- ☐ 4x4 high/low range and differential lock operation
- ☐ Tyre pressure management and puncture procedures
- ☐ High-lift jack and recovery equipment
- ☐ Recovery tracks and safe recovery procedures
- ☐ Rooftop tent opening, closing and securing
- ☐ Fridge, battery and solar system operation
- ☐ Water-crossing risks and wading limitations
- ☐ Off-road, sand and salt-pan restrictions
- ☐ Wildlife and national-park driving rules
- ☐ Night-driving restrictions
- ☐ Breakdown and emergency reporting procedure
- ☐ Cross-border authorization and border documentation

Hirer initials: _____ Company representative initials: _____

ANNEXURE G: EMERGENCY & BREAKDOWN PROCEDURE

1. Protect life first. Move passengers to a safe location where necessary.
2. Contact local emergency services where required.
3. Contact Car Rental Drives Africa Operations / Emergency Contact immediately:

4. Provide GPS coordinates or nearest landmark where possible.
5. Do not authorize major repairs without Company approval unless necessary to protect life or prevent greater loss.
6. Photograph the Vehicle and scene where safe.
7. For accidents, notify police where required and obtain a report or case number.
8. Follow instructions from the Company or approved recovery provider.

HIRER ACKNOWLEDGEMENT & SIGNATURES

By signing below, the Hirer confirms that they have reviewed and accepted the Agreement and, where applicable, the schedules attached to it.

- ☐ I have inspected the Vehicle and the recorded condition report.
- ☐ I have received and checked the listed Equipment.
- ☐ I have been given reasonable guidance on the Vehicle and 4x4 systems.
- ☐ I understand the Insurance Excess and major insurance exclusions applicable to this rental.
- ☐ I understand that cross-border travel requires written authorization.
- ☐ I understand the restrictions relating to off-road driving, water crossings, wildlife and national parks.
- ☐ I understand the fuel, return, late-return and Security Deposit provisions.
- ☐ I understand the cancellation and early-termination terms.
- ☐ I have had an opportunity to ask questions before taking possession of the Vehicle.

CLIENT / HIRER FULL NAME	_____
PASSPORT / ID NO.	_____
AUTHORIZED DRIVERS	_____
CLIENT SIGNATURE	_____
DATE / TIME	_____
COMPANY REPRESENTATIVE	_____
COMPANY SIGNATURE / DATE	_____

CAR RENTAL DRIVES AFRICA LTD. — 2026

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